



## Dog Boarding Agreement and Liability Waiver

This agreement is entered into between WAGS PET RETREAT (WPR) and the person(s) listed as DOG OWNER below. This agreement applies to all visits by your dog(s) to WPR.

**SERVICES** – WPR provides dog boarding and basic grooming services. Dog Owner hereby engages WPR to provide services as set forth on the website, the online registration form and any supplemental information or reservation forms provided in connection to this Agreement by Wags Pet Retreat.

**PAYMENT** – Dog Owner agrees to pay for all boarding, grooming services, and any veterinary care deemed necessary by the staff of WPR upon pick up. We accept all major credit cards, checks and cash. There is a \$50 returned check fee.

**CANCELLATIONS & DEPOSITS** – **There is a 48 hour cancellation policy.** \_\_\_\_\_ Failure to cancel 48 hours prior to the reservation date will result in a charge equivalent to one night's boarding fees. A \$75 non-refundable deposit, payable at the time of booking, is required during busy holiday seasons.

**HEALTH AND VACCINATIONS** – Dog owner represents to WPR that, to your knowledge, your dog has not been exposed to any contagious diseases within a 30-day period prior to check in. WPR reserves the right to refuse to accept any dog at check in, for any reason, including but not limited to those dogs who appear sick, injured, in pain, or exhibiting any behavior that could jeopardize the safety of other dogs or our staff. **Unspayed females in heat and dogs that are coughing, sneezing, vomiting or have diarrhea will not be accepted.** \_\_\_\_\_

**VACCINATION or TITER RECORDS** are required before admittance to WPR. Dog owner understands that all dogs at our facility are fully vaccinated or have provided proof of immunity. However, it is still possible for your pet to become ill, even if vaccinated or titered. Dog owner understands that this is not due to any circumstances or conditions at Wags Pet Retreat and agrees to not hold WPR liable in the event your dog becomes ill during or after his/her stay.

**FLEA AND TICK REMOVAL** – WPR strives to provide a flea and tick free environment. If at any time during your stay your pet is found to have fleas or ticks, you authorize WPR to provide appropriate removal treatment at your additional expense.

**EMERGENCY MEDICAL TREATMENT** – In the unlikely event that your dog becomes sick or injured, or if your dog has a pre-existing condition that is aggravated by its stay and requires professional veterinary attention, we will attempt to notify you or your Emergency Contact at the phone numbers you provide. WPR, at its sole discretion, may engage the services of a 24-hour Emergency Veterinary Clinic or a Veterinarian of our choice and/or administer medicine or give necessary treatment to your dog, and you authorize us to do so at your expense. If we cannot reach you or your emergency contact, you authorize us to make healthcare decisions for your dog based on the recommendations of available professionals.

**LIABILITY RELEASE -**

1) **FOR INJURY:** Every effort will be made to ensure the safety of our guests, but in the unlikely event that your dog is injured – whether due to an unforeseen accident, an act that they performed, or by another dog, you release WPR from any liability for such injury. If your dog injures another dog, you will be solely responsible for any injury to the other dog as well as your own, and you release WPR from any liability for such injury.

2) **FOR ILLNESS:** We strive to maintain an exceptionally clean and well sanitized environment. Owners understand special-needs dogs, young dogs, and senior dogs naturally have a higher risk of injury, stress-related illnesses, weakened immune system, or exacerbation of any pre-existing condition. As such, by using our facility for daycare or boarding, the Owner is waiving any claim for injury or illness experienced by the Owner's dog while in our care.

3) **FOR ESCAPE FROM ENCLOSURE:** Dogs are hand-walked and also allowed off-leash play time in either our indoor or outdoor yards, either solo or in a group with your approval. Every effort is made to ensure the security of the play yards and the perimeter of the property, but in the event that your dog attempts to or escapes enclosure, or gets away from a handler while on a lead, the owner agrees to release WPR for any accidental injury or death. **If your dog is skittish, a flight risk, digs, climbs, or might otherwise attempt to escape enclosure, the owner agrees to make WPR aware so that extra precautions may be taken. Owner agrees that this behavior poses an additional boarding risk and agrees to hold WPR harmless. \_\_\_\_\_**

**EMERGENCY OR NATURAL DISASTER** – In the unlikely event of an emergency or natural disaster, every effort will be made to contact you or your emergency contact to retrieve your dog. You agree that WPR, at its sole discretion, is authorized to transport and/or make temporary arrangements to house and care for your dog until your dog can be picked up. You acknowledge it may not be possible to safely evacuate your dog and you will hold WPR harmless for any accidental injury or death.

**GROUP PLAY** – All dogs undergo a period of evaluation and temperament testing during their stay. Dogs from the same family, as those that we determine to be compatible, will be allowed together in our indoor or outdoor turnout areas. **IF YOU PREFER THAT YOUR DOG NOT BE ALLOWED TO PLAY WITH OTHER DOGS, PLEASE INFORM US UPON CHECK IN! \_\_\_\_\_**

**DOG BEHAVIOR** – We do not allow dogs who display aggression towards people or other dogs, or who might become territorial in a kennel environment. Dog owner agrees that if the dog becomes aggressive, destructive or disruptive, or acts in any manner that puts WPR and our representatives or employees in any danger, we will attempt to notify you or your Emergency Contact to make other arrangements for your dog. In the event that neither are available, WPR, at its sole discretion, may make other arrangements at an alternative boarding facility of our choosing. You will be billed and responsible for any fees incurred at both WPR and the alternative boarding facility. Dog owners acknowledge that dogs that are kenneled together are from the same household and the owner assumes all responsibility for any aggressive behavior, fighting or injury that one dog may inflict upon another. WPR reserves the right to separate any dogs who are boarded together at our discretion for their safety and you will be responsible for the cost of the additional kennel(s).

**PHOTO AND VIDEO RELEASE** – Dog owner agrees to allow WPR and our representatives or employees to use his/her dog's name and any images taken while the dog is boarded at WPR, in any form or format, for use at any time, in any media, marketing, advertising, illustration, trade or promotional materials without compensation.

**PERSONAL PROPERTY** – Dog owner agrees that WPR will not be liable or responsible for any lost, stolen or damaged personal property.

**PROPERTY DAMAGE** – All dogs are provided with a raised cot and blanket for their stay. You will be responsible for the cost to replace any WPR property that your dog damages or destroys. Cots \$100. Door Flaps \$50. Blankets \$10.

**ABANDONMENT** – Dog owner understands and agrees that if his or her dog is not picked up within 10 calendar days after the scheduled pick up date, or dog owner refuses to pay agreed upon charges, the dog shall be deemed to be abandoned and will become the property of WPR.

By making a reservation at Wags Pet Retreat, I acknowledge that I have read this Agreement and agree to its terms.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_